

British International School
of Ljubljana
an Orbital Education School

Parent Survey Analysis

Friday 25th February 2022





Purpose: To **share** the findings of the Parent Survey.



Survey Structure

Onboarding Survey

(sent to families that have been
with us for *less than 1 year*)

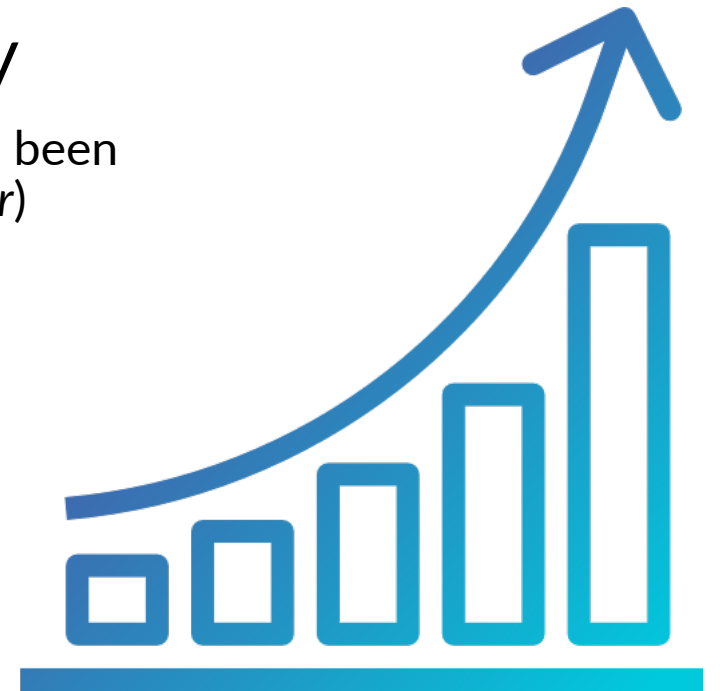
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Parent Survey

(sent to families that have been
with us for *over 1 year*)

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Overall Results





What do you think BISL does best?

“Encourages each student to do their best.”

“Provides a safe and conducive environment for building creative, inquiring and confident minds.”

“Excellent Mathematics and Science offerings.”

“Developing teamwork skills in children and developing their ability to have their own opinion and defend it.”



Satisfaction

93% of parents are **happy** with how much their child **enjoys** school.





Net Promoter Score

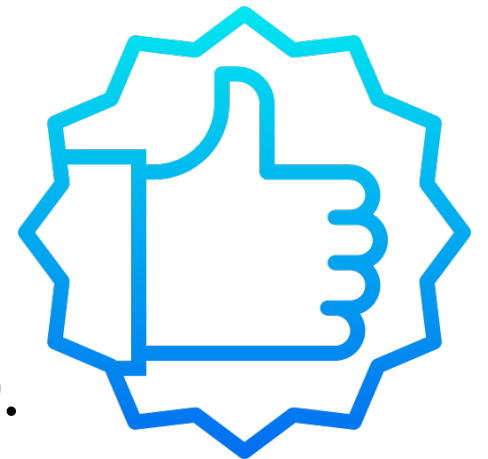
To get our NPS (net promoter score), we asked parents to rate the likelihood that they would recommend our school on a scale of 0 - 10.

BISL NPS = +20

(compared to +1 last year)

Nearly **50%** of parents have given us a **9 or 10** out of 10.

(the highest we've ever had as a school)





Communication

88% of parents rate the **frequency** of communication as good to outstanding.

81% of parents rate the **method** of communication as good to outstanding.

80% of parents rate the **information provided** as good to outstanding.

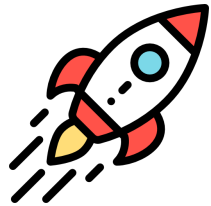




4 Areas of Strength commented on:



Quality of Teaching



Curriculum



Reputation of the School



Personalised Approach to Learning



4 Areas of Strength commented on:

1. Quality of Teaching
2. Curriculum
3. Reputation of the School
4. Personalised Approach to Learning

Common points mentioned:

- *High standards*
- *Motivating children to do their best*
- *Uphold values*
- *Adapting the curriculum to meet every child's needs*



What our parents said:

“There is a balance between high academic standards and a welcoming atmosphere.”

“My daughter joined BISL last year and adapted very well with English and Mathematics. How she was supported and encouraged by teachers is perfect. THANK YOU.”

“The school upholds values.”

“Broadening the horizon for students.”

“The level of education is high and our children are very happy.”



3 Areas for Improvement commented on:



Local Language Teaching



After School Activities



Facilities



3 Areas for Improvement commented on:

1. Local Language Teaching
2. After School Activities
3. Facilities

Common points mentioned:

- *Structure of local language provision*
- *Outdoor facilities*
- *Variety and duration of after school provision*



What our parents said:

“Children love the school. They have working habits and go through a learning curve with support.”

“BISL follows a great curriculum, maintaining a safe, relaxing and happy environment.”

“BISL creates a child's continued interest in learning.”

“The school is effective in adapting new students into the class, very well managed during the COVID pandemic, and there is effective teaching of British language and literature.”



Next Steps

- Upload to website
- Create and share Action Plan with timeline
- Share with parents
- Share with students
- Continue with Student surveys





Thank you.